

MIDWEST

Moving and Storage, Inc.

Apartment Moves

Midwest Moving & Storage is a moving company that takes the stress out of your apartment or condo move by providing you with the level of service you want and can afford.

We offer full pack and move or we can just move the large furniture.

Our special equipment protects your belongings and we protect the building to ensure you the best opportunity to retrieve your security deposit.

Midwest Moving offers complete residential and commercial services:

- Apartment Moves
- Local Moving
- Long Distance Moving
- Storage
- Crating
- Electronic Protection
- Economy Moving
- Packing

Elevator Reservation System Saves Time and Avoids Headaches

Many residential buildings ask their tenants to drop off, fax, or e-mail a freight elevator reservation form when they are moving in or out. Then, someone in the office adds the information to their planner, large wall calendar, or perhaps to Outlook.

Mistakes happen. Forms get lost. The planner gets locked in a desk. Moves overlap.

With Midwest Moving's elevator



reservation system, the property management office eliminates

the headache of coordinating moves for residents.

When a resident needs to use the freight elevator to move in or out, or for a furniture delivery, or because they're giving cousin Mike the old sofa, one toll-free phone call to Midwest Moving takes care of everything.

Midwest Moving's customer care center takes the information from



Kingsbury Plaza Enjoys System Benefits

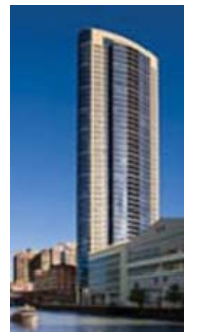
Located along the Chicago River in Chicago's River North neighborhood, Kingsbury Plaza (www.kingsburyplaza.com) has benefited from using Midwest Moving's elevator reservation system.

"Using the system is very convenient and

relieves a lot of pressure, particularly during busy season when reserving the elevator took a lot of staff time," explained Property Manager Sheila Stanko.

"The system notifies us when someone is moving in or out and can handle details like

whether the move is for a studio or two-bedroom apartment. In one case, we were closed for a holiday. A future resident used the elevator reservation system, or



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Midwest Moving & Storage is a full service Chicago moving company that been providing relocation services since 1983: Chicago moves, suburban moves, executive moves, and apartment moves

"People expect the best and we deliver"

For a free on-line estimate, visit our website at www.midwestmoving.com



Zero Complaints



For more information about the elevator reservation system, please contact Midwest Moving & Storage at (888) 722-MOVE (6683) and ask for an elevator reservation specialist.

Elevator Reservation System continued



the customer and adds it to the reservation system. Midwest Moving, the building's management office, and the tenant all receive an e-mail confirming the

move and as well as any changes needed. Building management can access the system any time and print reports for the engineer or doorman as needed.

This stream-lined process helps avoid double-booking, overlapping moves, "he said, she said" and other stressful conflicts.

"When a building joins our program, the building and its tenants get VIP treatment. Their moves are a priority during peak times, calls are answered after hours, help is available during an emergency like a flood, and a team of outstanding people is dedicated to the building," said Midwest Moving's Rory James. "We are constantly asking our buildings for feedback and working to improve the system."

In partnership with residential buildings, Midwest Moving offers its time-saving, problem-eliminating software and customer support staff at no charge to the management office. When a tenant calls to reserve an elevator, Midwest offers a free moving quote.

Kingsbury Plaza continued

I would not have known they were moving in until it was too late."

"We help our residents by being able to refer a reputable moving company," continued Ms. Stanko. "I've personally used Midwest Moving three times and the moves have been seamless and customer friendly. Our residents expect us to be experts and I can confidently recommend Midwest Moving. As a result of our great results here at Kingsbury Plaza, Habitat is now using the service at other properties."