

***THANK YOU FOR THINKING OF WINGS FOR YOUR DONATION!***

* The WINGS donation pickup service is restricted to “gently used furniture,” free from defects such as scratches, fading, stains, rips/tears, and animal hair as we do not have the means of repairing or cleaning.
* Furniture donations will be considered for pickup if they are accompanied by a digital photograph.
* Photos may be sent via email to [furniture@wingsprogram.com](mailto:furniture@wingsprogram.com)
* The WINGS Transportation Coordinator will review your photographs to evaluate that your donation meets with our standards and requirements.
* Trucks will be available to pick up your furniture. We try our best to accommodate your needs. Please be prepared to communicate your preferred timeframe. Our schedule fluctuates.
* Please provide your address and the best method of phone contact when sending your pictures.

If the donation is accepted:

* You will need to provide special pick-up instructions such as housing type (house, condo, apt, etc.), parking, stairs, elevators, directions, and other items deemed important. Please note we do not pick up if you are located above the 1st floor unless there is an elevator.
* All donations will be scheduled within a two-hour timeframe. Our transportation team will attempt to contact you approximately 30 minutes prior to arrival.

We **cannot** accept the following items:

* China Cabinets, Armoires, Entertainment Centers, Bookcases, Large Desks
* Dining Tables without Chairs
* Cribs, car seats, walkers, or other baby furniture – Please contact our In-Kind Program Donations Supervisor at 847-519-7820 x390 for these types of items.
* Pianos or Organs
* Medical Equipment
* Most Exercise Equipment
* CRT TVs, CRT Computer Monitors
* Appliances such as refrigerators, freezers, stoves/ovens, washers/dryers, air conditioners, dehumidifiers, furnaces, microwaves, trash compactors, water heaters, large console stereos, Freon-based appliances, etc.
* Mattresses/box springs, including headboards/footboards and bedframes
* Carpet or carpet padding
* Plumbing fixtures or building materials
* Recyclables such as glass, newsprint, office paper, cardboard, plastics, magazines, junk mail, etc.
* Weapons such as guns, bows and arrows, ammunition, hunting knives, etc.
* Household chemical products such as pesticides, paint, paint thinner, drain cleaner, oven cleaner, aerosols and other environmentally unfriendly waste products.
* Automotive hazardous waste such as tires, lead acid batteries, additives, gasoline, oils, antifreeze, etc.

**Our Transportation Professionals have the authority to refuse items if donations do not meet our guidelines. Items can be refused because of the cost to transport, repair, refurbish, or discard.**

WINGS provides a pathway to independence for adults and children who are escaping from domestic violence and abuse. Our goal is to provide the tools and support necessary to ensure that survivors can escape their abusers and begin building new, violence-free lives. We oversee safe homes, shared homes, and transitional housing in and around the Chicagoland area to help end the cycle of violence. WINGS breaks the cycle of domestic violence and has been the leading advocate in the Chicago area for over 35 years. WINGS is also the largest provider of domestic violence services in Illinois, with housing, counseling, emotional and career services. WINGS is a rescuer. We provide a safe place for individuals and families in distress while restoring happiness and dignity.

Your generous donations will help us achieve our mission to provide housing, integrated services, education and advocacy to end domestic violence.

If you absolutely must have items removed before we can schedule a pickup or have items, we are unable to accept, please contact JUNK REMEDY, a supporter of WINGS. They will remove your furniture **for a fee to you**. Please call 877-722-JUNK (5865) for more information and your free quote.

For more information about WINGS, please visit our website at: [www.wingsprogram.com](http://www.wingsprogram.com).

Thanks again for supporting our program!